

Booking Information

It's easy to book your tickets for our shows. Buy online, at the Box Office, or over the phone!

Online - You can buy online via our ticket agent TicketSource at www.bríoentertainment.org. There will be a small booking fee of 45p + 6% per ticket for all online sales along with some optional charges for mobile tickets and postage.

Telephone - It's easy to book over the phone for our shows via our ticket agent on **0333 666 3366**. The telephone box office service is available Monday to Friday, 9.00am - 7.00pm (excluding bank holidays) and on Saturday 9.00am - 5.00pm. The telephone box office service fee is £1.75 per booking. Bookings made via our agent will be subject to a small booking fee of 45p + 6% per ticket along with the standard postage fee of £1.50 per booking.

In Person - You can avoid any booking fees by booking in person at the venues where a member of our team will be happy to help.

Conditions of Sale - Unfortunately, we don't allow exchanges or refunds, unless under special circumstances at the manager's discretion. Children under the age of two years old (babes in arms) on the date of a show will not need to purchase a ticket. If you wish to book a seat for them, this will need to be paid for regardless of age.

Concessions - Some of our shows offer concession tickets for those aged over 60 years, children under 18 years and registered disabled.

Registered carers - Registered carers go **FREE** to any of our shows when attending with a guest in care.

Family tickets - Some of our shows offer family tickets available for four people, two adults and two children.

Accessibility - We have a limited number of areas available to accommodate wheelchairs at our events, but every effort will be made to assist in this respect. We also have induction loops available, please let the Box Office know if you have any special requirements when booking.

Join our mailing list - Email us at boxoffice@bríoisure.org and we'll be sure to keep you up to date with all of the latest shows and events.

Become a Cultural Ambassador - We're always looking for volunteer Cultural Ambassadors to join us at our entertainment venues. As well helping out with general duties such as showing people to their seats, and collecting tickets, you'll get to see the shows you're working on **FOR FREE!**

Shows are occasionally subject to change or cancellation.